

# Service Review Status Report

## Review Year 2009-2010

Service	Service Director	Panel Chairperson	Service Self Assessment (SSA)	Service Review Report (SRR)	Service Operations Ctte & Administrative Council Approved Recommendations	Review Recommendations in 2010/11 UAPs	UAPs Status Report to CC & Adm Council
ACE	Mitchel Burchfield	Mark Underwood		X			
Disability Support Services	Melissa De Leon	Margot Mata	X	X			
Printing Center	Rey Benavidez	Jessica Nunez	X				
Student Activities	Jessica Nunez	Barrett Miller	X				
Tech Prep & Outreach	Margot Mata	Oscar S. Garcia	X				

## Review Year 2008-2009

Service	Service Director	Panel Chairperson	Service Self Assessment (SSA)	Service Review Report (SRR)	Service Operations Ctte & Administrative Council Approved Recommendations	Review Recommendations in 2009/10 UAPs	UAPs Status Report to CC & Adm Council
Chief Financial Officer	Hector Gonzales	Mark Underwood	NA	NA	NA		
Computer Center - Outreach	Brent Myrick	Carol LaRue	X	X	X		
Institutional Advancement	Suzanne McCormack	Barbara Compton	X	X	X		
Crystal City Campus	Cruz Mata	Margot Mata	Incomplete	NA	NA		
Dean of Advancement & Tech	Blaine Bennett	Oscar S. Garcia	NA	NA	NA		
Eagle Pass Campus	Gilbert Bermea Jr.	Jessica Nunez	X	X	X		
Instructional Technology	Carlos Diaz	Barrett Miller	X	X	X		
Job Placement & Tracking	Ronald Garza	Donald Merritt	X	X	X		
Public Information	Willie Edwards	Ana Almaraz	X	X	X		
Student Info Center/Recruitment	Elsa De Hoyos	Alicia Diaz	X	X	X		
Student Support Services	Leroy Muniz	Lorena Lopez	X	X	X		
Workforce Education	Romelia Aranda	Abel Ortiz	X	X	X		

## Review Year 2007-2008

Service	Service Director	Panel Chairperson	Service Self Assessment (SSA)	Service Review Report (SRR)	Service Operations Ctte & Administrative Council Approved Recommendations	Review Recommendations in 2008/09 UAPs	UAPs Status Report to CC & Adm Council
Administrative Services	Cathy Heyen	Alicia Diaz	X	X	X	Yes	
Bookstore	Sue Lemke	Oscar S. Garcia	X	X	X	Yes	
Business Office	Barrett Miller	Agustin Alejandro	X	X	X	No Plan	
Facilities & Maintenance	Oscar S. Garcia	Derek Sandoval	X	X	X	Yes	
Housing	Oscar S. Garcia	Donald Merritt	X	X	X	No Plan	
Library	Karen Baen	Oscar S. Garcia	X	X	X	1/3	
Office of Curriculum & Instruction	Dick Whipple	Al Ramirez	X	X	X	Yes	
Office of Technical Programs	Juan Guzman	Oscar Garcia	X	X	X	No Plan	
Professional Development	Jill Coe	Ana Almaraz	X	X	X	No Plan	
Registrar	Alicia Diaz	Ana Almaraz	X	X	X	Yes	
Testing Center	Lorena Lopez	Karen Baen	X	X	X	Yes	

## Review Year 2006-2007

Service	Service Director	Panel Chairperson	Service Self Assessment (SSA)	Service Review Report (SRR)	Service Operations Ctte & Administrative Council Approved Recommendations	Review Recommendations in 2007/08 UAPs	UAPs Status Report to CC & Adm Council
Adult Basic Education	George Garza	Alicia Diaz	X	X	X	Yes	
Computer Center - Colleague	Agustin Alejandro	Karen Baen	X	X	X	1/5	
Computer Center - Helpdesk	Brent Myrick	Karen Baen	X	X	X	No Plan	
Computer Center - Network	David Sprott	Alicia Diaz	X	X	X	No	
Counseling	Donald Merritt	Oscar Garcia	X	X	X	No	
Daycare	Maggie Cervantes	Melissa Faglie	X	X	X	2/4	
Financial Aid	Melissa Faglie	Oscar Garcia	X	X	X	No Plan	
Food Service	Joe Barker	Melissa Faglie	X	X	X	No Plan	
Health Clinic	Imelda Ramirez	Derek Sandoval		X	X	No	
Recruitment	Jessica Nunez	Derek Sandoval		X	X	No	
Transportation	Julio Castro	Derek Sandoval	X	X	X	No Plan	

## Review Year 2005-2006

Service	Service Director	Panel Chairperson	Service Self Assessment (SSA)	Service Review Report (SRR)	Service Operations Ctte & Administrative Council Approved Recommendations	Review Recommendations in 2006/07 UAPs	UAPs Status Report to CC & Adm Council
Campus Police	Robert Doucet	Rachel Cardenas	X	X	X	Yes	
Institutional Research	Carol LaRue	Rachel Cardenas	X	X	X	Yes	
Orientation	Melissa De Leon	Rachel Cardenas	X	X	X	Yes	